

POLICY, VISION, MISSION AND STRATEGY
FOR QUALITY, ENVIRONMENT AND OCCUPATIONAL SAFETY AND HEALTH

All of us here at the Macedonian Information Agency (MIA) perceive our agency, having the function of a PUBLIC INFORMATION SERVICE, as a credible supplier of service **DAILY, PROMPT REGISTERING OF EVENTS AND PHENOMENA IN THE COUNTRY AND THE WORLD, PRODUCTION AND CONTINUAL BROADCASTING OF NEWS AND OTHER INFORMATION AND MATERIALS THROUGH TEXT, PHOTOGRAPHY, AUDIO AND VIDEO FORMAT**, towards meeting requirements and expectations of our clients.

We have been and will keep on striving to bring MIA forward always in line with social responsibility, preventing environment pollution and occupational hazards.

This Policy represents the foundation in defining and continually re-evaluating operational plans, goals and initiatives, in compliance with requirements of the standards:

ISO 9001:2008 Quality Management System;

ISO 14001:2004 Environmental Management System and

OHSAS 18001:2007 Occupational Health and Safety System.

The policy has been presented and explained to all parties concerned, for the purpose of their proactive involvement in the positive association towards environment, as well as their occupational health and safety, always when conducting activities together.

This Policy represents US, and as such, will always be available to the public.

We carry out our operations in a sincere and impartial manner, and we will always strive towards harmonization with the legal requirements of the Republic of Macedonia, as well as all parties concerned with which we have established contractual relations.

In the realization of its operations, we at MIA strive for:

- continual enhancement of the quality and impartiality of our services, news and other information materials, in line with requirements and expectations of our users;
- reduction of the negative effects on environment through a strategic approach, in cooperation with the social and public community, towards enhancing environmental protection;
- primary approach to risks from occupational injuries and diseases, mobbing etc, for the purpose of their complete elimination, when possible, or their reduction to the maxim.

WE USE THE MANAGEMENT SYSTEMS AND THEIR PRINCIPLES AS TOOLS FOR AWARENESS BUILDING, DIRECTING AND GUIDING MIA ON AN ENDLESS ROAD, MEANING THE CONTINUAL IMPROVEMENT OF SYSTEMS, OUR BUSINESS ACTIVITIES, AS WELL AS ALL OF US AS INDIVIDUALS.

Skopje, 26 December 2011



Ljupco Jakimoski,
Director-General